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| | | | | | | SIONS SECTION: ELECTRONIC DATA PROCESSORS | | | | | | | DATE (MM/DD/YY) | | | | |
| PRODUCER PHONE | | | | | IANUF | ACTURERS, COMPUTER SERVICES & PRODUCTS APPLICANT | | | | | | | | | | | |
| PRO | DUCER | (A/C, No | , Ext): | | | | (First | | | | | | | | | | |
| | | | | | | | Named Insured) | | | | | | | | | | |
| | | | | | | | PROPOSED | | Τ. | NDEOT DILL | PAYMENT PLA | N | | | Τ. | AUD | IT. |
| | | | | | | | EFFECTIVE DAT | re _ | | DIRECT BILL | | | | | | | |
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| | TOMER ID: | | OR ACOUIS | ITIONS | BY YOUR COM | PANY | (INCLUDING YOU | IR SI | IRSII | DIARIES) IN | THE PAST 5 | YFARS I | F ANY OCCURR | ED PLEASE | FNC | :LO: | SF |
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| LIST | Γ ALL JOI | NT VEN | TURES IN WH | HCH Y | OUR COMPANY | IS A PA | RTNER. | | | | | | | | | | |
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| | CLAIMS | MADE | PROPOSE RETROACTIVE | E DATE | DEDUCTIBLE | E | EACH CLAIM | EAG | CH OC | CCURRENCE | AGGRE | SATE | \$ | | Y | /ES | NO |
| | OCCURR | RENCE | | | \$ | \$ | | \$ | | | \$ | | DEFENSE INCLU | DED WITHIN LIM | IT | _ | |
| | IRING POL | | | | | CURRE | ENT RETROACTIVE D | DATE: | | | | | FIRST DOLLAR D | EFENSE | | | |
| | | | SERVICES | | | | | | | | | | | | | | |
| 1. L | IST YOUR | ₹ TOTAL | _ ESTIMATED | GROS | S SALES FOR TH | HE FOL | LOWING PERIOD | | | I | | 1 | | I | | | |
| | EISCA | LVEADB | EGINS ON | | | | DOMESTIC | С | | FC | DREIGN | | TOTAL | | | | |
| | FISCA | LILAND | LOINS ON | | AST FISCAL YEAR | | | | | | | | | | | | |
| | | | | | CURRENT FISCAL YEAR | :AR | | | | | | | | | | | |
| 0.1 | ICT EACL | LDDODI | ICT LINE OD | | IEXT FISCAL YEAR | | THE DELATED C | A L E C | | | | | | | | | |
| 2. L | | | | SERVI | CE YOU PROVID | E AND | THE RELATED S. | ALES |). | | | | | CAL | | | |
| | PRODUC | CT/SERVIC | ·E | | | | | | | | | | | \$AL | E 3 | | |
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| | | | | | ONIC PRODUCT | , PREC | ISION INSTRUME | NT O | R M | EDICAL DEV | ICE YOU MAK | E OR SEL | _L, | | | | |
| J | | | PRODUCTS | | . 74 T LIO/THON. | | | | | | | | | SAL | ES | | |
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| 4. R | ETAIL SA | ALES | | | | | | | | | | | | SAL | ES | | |
| | | | | | | | | | | | | | | \$ | | | |
| 5. W | VHOLESA | LE SALE | ES | | | | | | | | | | | SAL | ES | | |
| | | | | | | | | | | | | | | \$ | | | |
| 6. IN | | | THER BUSINE | | | | | | | | | | 1 | | | | |
| | IF YOU H | AVE INCO | OME FROM OTH | ŁR BUSI | NESS ACTIVITIES, F | LEASE | LIST THE BUSINESS | ES HE | RE. | | | | | SAL | ES | — | |
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ACORD 180 (1/97)

| PRODUCTS AND SERVICES (Continued) | | | | | |
|---|-----------------------|---|---|-------------|----------|
| 7. WHAT IS THE ACCEPTABLE DOWNTIME FOR YOUR P | RODUCT/SERVICE ACC | ORDING TO YOUR AVERAGE | CUSTOMER'S NEEDS? | | |
| NO DOWNTIME ACCEPTABLE | | DOWNTIME OF LESS THAN 2 DA | AYS IS ACCEPTABLE | | |
| DOWNTIME OF LESS THAN 1 DAY IS ACCEPTABLE | | MORE THAN 2 DAYS DOWNTIM | E IS ACCEPTABLE | | |
| 8. WHAT IS THE WORST THING THAT COULD HAPPEN T | O YOUR CUSTOMERS' | OPERATIONS IF YOUR PROD | UCT/SERVICE WERE TO FAIL OR S | TOP WORKIN | IG? |
| | | | | | |
| 9. WHAT IS THE AVERAGE LIFE EXPECTANCY OF EACH OF YOUR PRODUCTS? | | AGE COST OF A SALE OR N INDIVIDUAL CUSTOMER? | 11. WHAT IS THE VALUE OF YOUR OR PROJECT? | R LARGEST S | SALE |
| LACITOR TOOK PRODUCTS: | CONTRACT WITH A | N INDIVIDUAL COSTOWER: | OK FROSECT! | | |
| 12 NAME VOLID & LABORET CLIETOMEDE | | | | | |
| 12. NAME YOUR 5 LARGEST CUSTOMERS. | | | | | |
| 13. LIST ANY NEW PRODUCTS OR SERVICES YOU PLAN | LTO INTRODUCE IN THE | T LIDCOMING VEAD | | | |
| 13. LIST AINT NEW PRODUCTS OR SERVICES TOU PLAI | N TO INTRODUCE IN THE | E UPCOMING YEAR. | | | |
| | | | | | |
| | | | | | |
| PRODUCT DEVELOPMENT AND QUALITY CONT | ROL | | | | |
| 1. BRIEFLY EXPLAIN YOUR PRODUCT DEVELOPMENT N | METHODOLOGY. | | | | |
| | | | | | |
| | | | | | |
| 2. WHAT IS THE TITLE OF THE PERSON WHO HAS PRIM | IARY RESPONSIBILITY F | FOR YOUR QUALITY ASSURAN | NCE PROGRAM? | | |
| 3. DESCRIBE YOUR QUALITY ASSURANCE PROGRAM. | | | | | |
| o. Becombe room do lein moon whoelf hoors will | | | | | |
| | | | | | |
| 4. LIST ALL PRODUCTS AND QUALITY ASSURANCE STA | INDARDS, SUCH AS ISO | 9000, FOR WHICH YOU ARE | CERTIFIED. | | |
| | | | | | |
| 5. DO YOU CONDUCT FORMAL INSPECTIONS OF REQU | IDEMENTS DESIGN CO | DE AND TEST DI ANS? | | YES | NO |
| 6. DO YOU REQUIRE YOUR CUSTOMERS TO SIGN OFF | • | • | | YES | NO |
| 7. WHAT PERCENT OF YOUR PRODUCTS OR SERVICES | | | | | % |
| 8. ARE REDUNDANT SYSTEMS OR WARNINGS BUILT IN | TO YOUR PRODUCT TO | PREVENT OR WARN AGAINS | ST THE PRODUCT'S FAILURE? | YES | NO |
| 9. PLEASE LIST ALL PRODUCTS THAT YOU HAVE DISCO | ONTINUED MAKING, BUT | WHICH ARE STILL BEING US | SED. | | • |
| | | | | | |
| | | | | | |
| 10. DO YOU HAVE A FORMAL PRODUCT RECALL PLAN? |) | | | YES | NO |
| 11. IF YOU HAVE EVER HAD TO RECALL A PRODUCT, P | LEASE EXPLAIN THE CII | RCUMSTANCES. | | | |
| | | | | | |
| | | | | | |
| 12. DO YOU HAVE CONTINGENCY PLANS TO SERVICE | | HAD A CRITICAL FAILURE OF | YOUR PRODUCT OR SERVICE? | YES | NO |
| 13. DO YOU NORMALLY INSTALL AND SERVICE YOUR F 14. DO YOU PROVIDE SERVICE AND REPAIR OF PRODU | | IP OWN2 | | YES YES | NO NO |
| IF SO, WHAT IS THE % OF TOTAL SERVICE REVEN | | | | 1E9 [| NO |
| SUPPLIERS | | | | | |
| 1. WHAT % OF YOUR COMPONENT PARTS ARE SUPPLI | ED BY OUTSIDE VENDO | RS? | | | % |
| 2. WHAT % OF YOUR SUPPLIERS' COMPONENTS OR PA | | · · | UFACTURED BY YOUR SUPPLIER? | | % |
| 3. WHAT % OF YOUR COMPONENT PARTS ARE SUPPLI | | | IOTOO IE VEO. EL ELOS ELIES III | | % |
| 4. DO YOU EVER AGREE TO HOLD HARMLESS ANY SUF | PLIERS FOR CLAIMS AI | KISING OUT OF THEIR PRODU | JCTS? IF YES, PLEASÉ EXPLAIN. | YES | NO |
| | | | | | |

| SUB AND INDEPENDENT CONTRACTORS | | | | | | | |
|--|---------------------------------|------------|---|-------|---------------|------|------------|
| 1. WHAT, IF ANY, DEVELOPMENT OR PRODUCT WORK DO YOU CONTRACT OUT? | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | 1 | 1 | 1 | T |
| 2. DO YOU REQUIRE ANYONE TO WHOM YOU CONTRACT WORK, TO HAVE PRODUCTS AND E & O COV | VERAGE? | | | | YES | | NO |
| IF YES, ARE YOU NAMED AS AN ADDITIONAL INSURED ON THEIR POLICY? | | | | | YES | | NO |
| 3. DO YOU REQUIRE ANYONE TO WHOM YOU CONTRACT WORK, TO PROVIDE YOU WITH CERTIFICATI | ES OF INSURANC | E? | | | YES | | NO |
| DISTRIBUTION | | | | | | | |
| 1. STATE THE % OF YOUR PRODUCTS THAT ARE DIRECTLY SHIPPED TO: | | | | | | | |
| OTHER MANUFACTURERS | | | | | | 9 | 6 |
| WHOLESALERS | | | | | | 9 | 6 |
| RETAILERS | | | | | | 9 | 6 |
| CONSUMERS | | | | | | 9 | 6 |
| OTHERS (SPECIFY) | | | | | | 9 | % |
| 2. DO YOU EVER AGREE TO HOLD HARMLESS ANY DEALERS FOR CLAIMS ARISING OUT OF YOUR PRO | ODUCTS? | | | | YES | | NO |
| IF YES, PLEASE EXPLAIN: | | | | | | | |
| | | | | | | | |
| MARKETING/CONTRACTS | | | | 1 | 1 | | _ |
| 1. DOES YOUR LEGAL COUNSEL REVIEW AND APPROVE ALL CONTRACTS, ADVERTISING AND PROMO | | | | | YES | | NC |
| 2. DO YOU REQUIRE YOUR CUSTOMERS TO SIGN WRITTEN AGREEMENTS THAT OUTLINE THE SPECIF SERVICES YOU WILL PROVIDE? | FICATIONS OF PR | ODU | JCTS AND | | 1 | | 7 |
| | | | | | YES | | NC |
| DESCRIBE THE TRAINING OF YOUR SALES STAFF IN TERMS OF TEACHING THEM THE CHARACTERI PRODUCTS AND SERVICES. | ISTICS AND CAPA | BILI | TIES OF YOUR | | | | |
| TROBUSTO AND SERVICES. | | | | | | | |
| | | | | | 1 | 1 | _ |
| 4. IS YOUR SALES STAFF SPECIFICALLY INSTRUCTED NOT TO EXAGGERATE THE CAPABILITIES OF YO | OUR PRODUCTS | OR S | SERVICES? | | YES | | NC |
| 5. DO ALL OF YOUR CONTRACTS INCLUDE THE FOLLOWING CLAUSES: | | | | | 1 | | 7 |
| FORCE MAJEURE | | | | | YES | | NC |
| DISCLAIMER OF WARRANTIES | | | | | YES | | NO |
| LIMITATION OF LIABILITIES | | | | | YES | | NO |
| LIMITATION OF LIABILITIES FOR CONSEQUENTIAL DAMAGES | | | | | YES | | NO |
| CONDITIONS OF PRODUCT ACCEPTANCE | | | | | YES | | NO |
| GENERAL INFORMATION | | | | | | | |
| EXPLAIN ALL "YES" RESPONSES IN REMARKS SECTION | | | | | | | |
| 1. ARE YOU A MEMBER OF A PROFESSIONAL ORGANIZATION RELATED TO YOUR BUSINESS? | | | | | YES | | NO |
| 2. ARE ANY OF YOUR PRODUCTS USED IN THE AIRCRAFT, SPACE, MEDICAL, ROBOTICS, POLLUTION OF AIRCRAFT, SPACE, AIRCRAFT, SPACE, AIRCRAFT, A | OR ENVIRONMEN | TAL | INDUSTRIES? | | YES | | NC |
| PRIOR INCIDENTS | | | | | | | |
| IMPORTANT: IF YOU ARE REQUESTING THAT THE RETROACTIVE DATE OF THIS POLICY BE DATED IMPORTANT THAT YOU PROVIDE INFORMATION ABOUT ANY ACTS, ERRORS, OMISSIONS, INCIDE KNOW OF, THAT MAY RESULT IN A CLAIM BEING MADE DURING THE COVERED PERIOD IN THIS VOID COVERAGE IN THIS POLICY. ARE YOU AWARE OF ANY PRIOR INCIDENTS OR PROBLEMS WHICH MAY LEAD TO A CLAIM BEING | ENTS OR PROBL POLICY. FAILUR | EMS E T | THAT YOU KNOW D REPORT SUCH IN | OF, | OR S MATIC | SHOL | JLD MAY |
| EVIDENCE OF SUCH PROBLEMS MIGHT INCLUDE, BUT ARE NOT LIMITED TO, THE FOLLOWING: CUSTOMER HAS HAD A FINANCIAL LOSS BECAUSE OF A PROBLEM RELATED TO YOUR PRODU REPEATED VERBAL OR WRITTEN COMPLAINTS PROBLEMS WITH BELOW STANDARD PERFORMANCE OF YOUR PRODUCTS OR SERVICE, CUSTOMER HAS STOPPED PAYING BECAUSE OF A PRODUCT OR SERVICE PROBLEM, OR CUSTOMER HAS BROUGHT SUIT, OR THREATENED TO BRING SUIT, BECAUSE OF A PROBLEM. | JCT OR SERVICE, | | | | YES | | NO |
| PLEASE DESCRIBE ANY PRIOR INCIDENTS. | | | | | | | |
| REMARKS | | А | TACHMENTS | | | | |
| | | | ADV/PROMOTION MAT | ERIAI | - | | |
| | | | SALES CATALOGUES | 0.0 | | | |
| | | | STD SALES, SERVICE (LICENSE AGREEMENT | S | | | |
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| I CERTIFY THAT I AM AN AUTHORIZED EMPLOYEE OF THE PROSPECTIVE NAMED INSURED. I ALSO TO OBTAIN THE ANSWERS HEREIN WHICH ARE TRUE, CORRECT AND COMPLETE TO THE BEST OF MY I UNDERSTAND THAT SIGNING THIS APPLICATION SHALL NOT CONSTITUTE A BINDER OR OBLIGATION SHALL BE THE BASIS UPON WHICH A POLICY MAY BE ISSUED. | Y KNOWLEDGE A ATE THE COMPAN | ND E | BELIEF. | | | | |
| SIGNATURE AND TITLE OF APPLICANT | DATE | | | | | | |
| | | | | | | | |
| I | | | | | | | |